

Who we are:

Third Sector ACL provider

300 users per year

Funded by SFA; EU

Our research:

Interviewed 30 adult 'NEET's in March 2010

Very diverse circumstances, diverse needs

NEET needs are not neat...:

- Health
- Mental health
- Children
- Irregular work patterns
- Demand for spaces
- Eligibility
- Cultural
- Negative experiences – JCP interference; poor quality learning
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What works?

- Individual approach
- High quality IAG
- High expectations

And how?

- Increased confidence
- Motivation
- Communication
- Cultural or attitudinal shift
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Funding and Affordability

- Individual support is expensive
- Complex needs impact on success rates
- Tension between balance of outputs

What helps?

- 'Flexible outcomes' driven by user need
- Recognition of 'soft' milestones
- Joined-up approach between ACL and DWP programmes
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Next steps

- Build 1:1 support into the timetable
- Focus entry level courses on wider skills
- Provide time to achieve
- Reach the next tier of the Adult NEET 'community of interest'
- Identify funding opportunities to do this
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